Security Cooperation Information Portal (SCIP)

Customer Assistance Handbook



Defense Security Cooperation Agency (DSCA)

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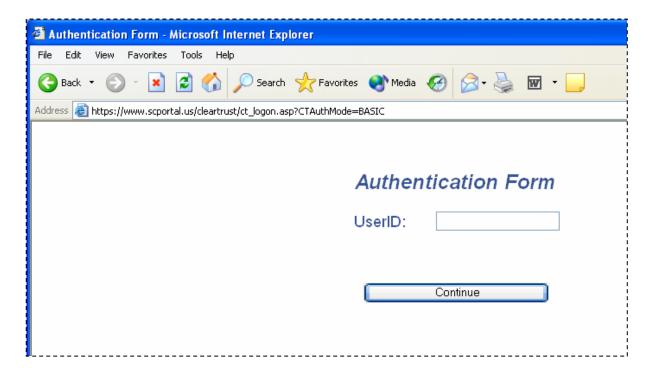
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How to Access SCIP

In the address field of your Internet browser, type in the following web address: https://www.scportal.us/portal

The screen in Figure 1 will be displayed.

Figure 1



If your method of access is via a security **Token** (i.e., a foreign customer must use Tokens), proceed to the **next** page (page 4). If your method of access if via a **Password**, proceed to **page 8**.

For **TOKEN** users:

An 8-digit alphanumeric Personal Identification Number (PIN) will be required. Special characters are not allowed. Alpha characters are not case sensitive. An example is P0r7aL01. It must be exactly 8 characters with letters and numbers only. Please remember your 8-digit PIN.

Refer to Figures 2a through 2f and log on as follows:

- a. Input your USERID and then press the "Continue" button.
- b. Input the 6-digit TOKENCODE from the token card and then press the "Authenticate" button.
- c. Enter an 8-digit PIN that you create, reenter your PIN to confirm, and then press the "Go" button.
- d. Wait until you see the current TOKENCODE number change to a new 6-digit number. Enter the <u>next</u> 6-digit TOKENCODE from your token card and then press the "Go" button.
- e. You will receive a "Login Unsuccessful" message. Input your USERID and then press the "Continue" button.
- f. Enter your 8-digit PIN <u>plus</u> the 6-digit TOKENCODE from your token card. The combination of a PIN plus a TOKENCODE is called a PASSCODE. Click on the "Authenticate" button and you are in the Portal!

After logging on to the Portal for the first time, subsequent logons are accomplished by entering your assigned USERID, followed by your PASSCODE, which is your personal <u>8-digit PIN plus 6-digit TOKENCODE</u> (14 characters total) from your token card.

If your logon fails, do not attempt another until a new 6-digit TOKENCODE is displayed.

After three (3) consecutive logon failures, you will be prompted to enter the next 6-digit TOKENCODE following the one you just entered.

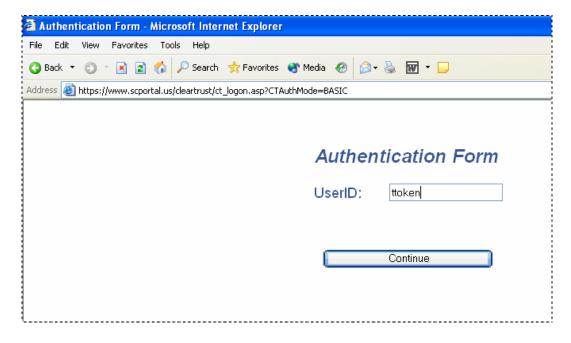
Five (5) consecutive failures or attempted logons will cause a lockout of your Portal account. Request a reset of your account through your Host Nation Token Administrator.

As a token card user, you will be prompted to change your PIN by the 90-day expiration time limit as set by the SCIP Access Administrator.

If you have any problems or questions, contact: <u>sciphelp@dsadc.dsca.mil</u>

Input your USERID and then press the "Continue" button.

Figure 2a



Input the 6-digit TOKENCODE from the token card and then press the "Authenticate" button.

Figure 2b



Enter an 8-digit PIN that you create, reenter your PIN to confirm, and then press the "Go" button.

Figure 2c



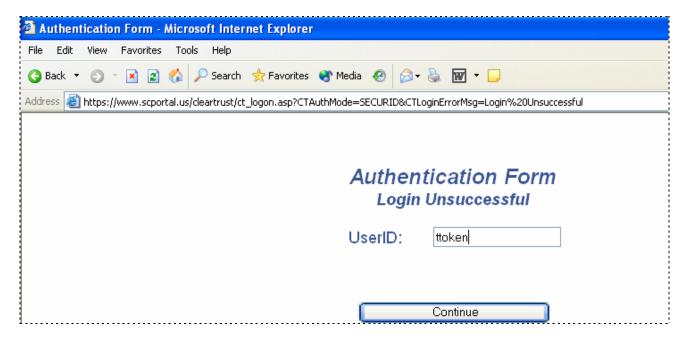
Wait until you see the current TOKENCODE number change to a new 6-digit number. Enter the <u>next</u> 6-digit TOKENCODE from your token card and press the "Go" button.

Figure 2d



You will receive a "Login Unsuccessful" message. Input your USERID and then press the "Continue" button.

Figure 2e



Enter your 8-digit PIN <u>plus</u> the 6-digit TOKENCODE from your token card. The combination of a PIN plus a TOKENCODE is called a PASSCODE. Click on the "Authenticate" button and you are in the Portal. Proceed to page 9.

Figure 2f

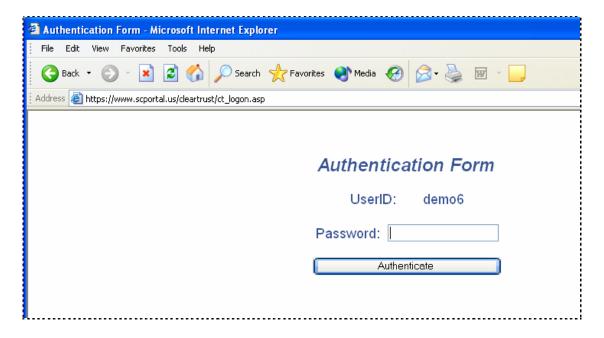


For **PASSWORD** users:

Refer to Figure 2g and log on as follows:

- a. Input your USERID assigned by the SCIP Access Administrator and then press the "Continue" button.
- b. Input your PASSWORD assigned by the SCIP Access Administrator and then press the "Authenticate" button.
- c. You are in the Portal!





The warning banner page in Figure 3 will be displayed next.

Note: DSCA will soon change the SCIP so that the warning banner precedes the log in screen.

Review the Privacy and Security Notice and click on the "Continue" button at the bottom of the page.

Figure 3



A screen with the SCIP logo in the right corner and 6 Tabs entitled "Country Profile", "Case Status", "Ad Hoc Reports", "Input Form", "Requisition Extract", and "Requisition Summary" will be displayed next. (Refer to Figure 4). You may not have been given permission to view all tabs.

Country Profile Tab

Select the **Country Profile** Tab, highlight the Country, and then click on the "View Country Detail" button below this tab.

The "Country Profile Summary" box will display all implemented cases for your country (or your "world" if you are authorized more than one Country). The screen is split into two halves. On the left is listed one or more countries with their current open cases and total case values.

On the right side of the screen, a series of scroll boxes that show cases sorted by the United States Government (USG) Implementing Agency will be displayed.

Further down, below a blue horizontal line, there is a second series of scroll boxes that show cases sorted by International Customer Service.

To retrieve detailed information for any case in each box titled "Case Description", select and highlight a single case.

Select and highlight a report option from the drop down menu under the Case Description box, then click on the "View Report" button.

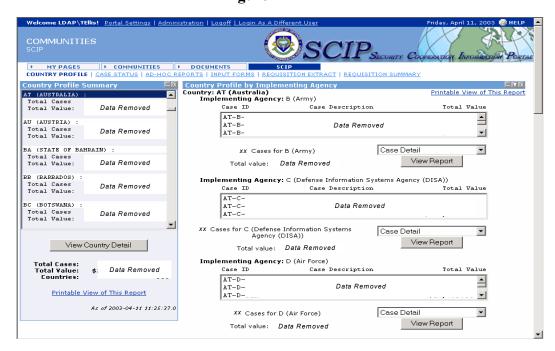


Figure 4

The following report options may be selected from the drop down menu (no Figure is provided):

- a. Select the "Case Detail" option to generate a report with 4 boxes containing various logistical and financial data under the headings "Case Information", "Case Milestone", "Case Values", and "Funding". Please note that this report includes only Implemented/Open cases, and all data is from the Defense Security Assistance Management System (DSAMS).
- b. Select the "Case Status Detail" option to generate a report with 4 boxes containing various logistical and financial data under the headings "Case Information", "Requisition Information", "Case Values", and "Case Status".

Note that this report includes <u>all</u> cases in 8 different Status Categories, from Pre-Implemented through Closed (Development, Proposed, Offered, Accepted, Implemented/Open, Implemented/Supply Service Complete, Interim Closed and Final Closed).

- If the case is in one of the first four categories (Pre-Implemented), the data comes solely from DSAMS. Cases in Pre-Implemented stages do <u>not</u> contain counts or values. The case will be available through the SCIP the first day after it is entered into DSAMS, which confirms that we have received your LOR.
- If the case is in one of the last four categories (Accepted, Implemented, Supply Services Complete, Closed), the data comes from DSAMS and the legacy execution systems (CISIL, MISIL or SAMIS).
- c. Select the "**Rollup Summary of All Lines**" option to generate a report with 5 boxes containing various logistical and financial data under such headings as "Case Information", "Case Milestones", "Funding", "Case Values", and "Requisition Information".
- d. Select the "Case Line Detail" option to generate a list with each case line, each line item's corresponding Military Articles and Services List (MASL) number, and each line item's total value. The total number and value of all the lines on the case is displayed at the bottom of the screen page. Select and double click on an individual line to display a detailed report for that line. For each individual case line double clicked, this report will display 4 boxes with the headings "Case Information", "Case Milestones", "Case Values", and "Requisition Information".
- e. Select the "Active Requisition Report" option to generate a list of all open requisitions and those requisitions completed within 90 days. Double click on a single Requisition Document Number to generate a report showing important supply status and support date information for that requisition. For each single Requisition Document Number double clicked, this report will display 4 boxes with the headings "Case Information", "Case Milestones", "Case Values", and "Requisition Information".
- f. Select the "Supply Discrepancy Report (SDR) Detail" option to generate a list of all SDRs open or completed within the last year (at a minimum). Double click on an individual SDR number to a view a detailed report on that particular SDR.

g. Select the "Case History Report" option to generate a report of each version of a particular case and the associated case status date of that version. The user is allowed to highlight and select the Basic (identified by a "B") or Implemented ("I") version of the case, as well as Revisions ("R"), Amendments ("A") and/or Modifications ("M"), if applicable. The user will see a "Case History" report detail screen which provides information related to the selected case version.

After viewing each of the above reports, remember to select "**close this window**" at the bottom of the page in order to return to the SCIP Banner Page with the 6 Tabs.

Case Status Tab

The **Case Status** Tab (Figure 5) provides a summary report of <u>all</u> cases, including cases in Development, Proposed, Offered, Accepted, Implemented, Implemented – Supply Service Complete, Closed-Interim, and Closed-Final stages.

The "Case Summary" box summarizes your total cases by Case Status Category.

Under the "Case Status by Category" box, right hand scroll boxes permit you to sort and list cases by Case Status Category, by Implementing Agency and International Customer Service.

Drop down menus are available to select the reports described in the section on the country profile tab.

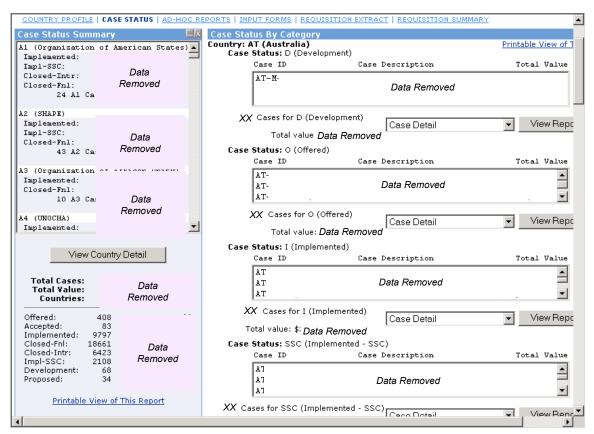


Figure 5

Ad Hoc Reports Tab

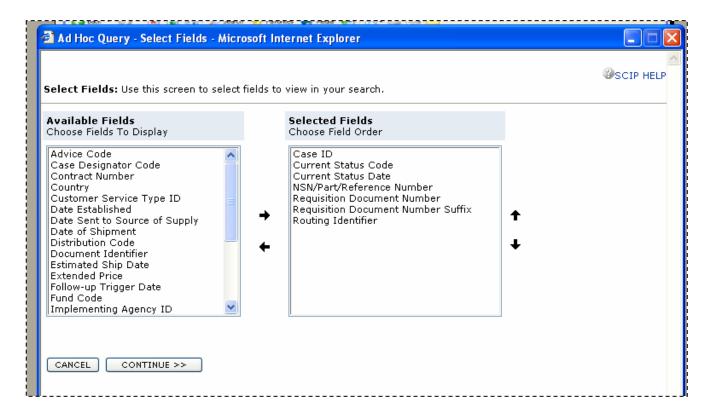
Next, select the **Ad Hoc Reports** Tab which allows you to generate Case-Level, Line-Level, Active Requisition, and SDR Ad Hoc reports (Figure 6). Highlight any one of the four options and select "Continue".

Figure 6



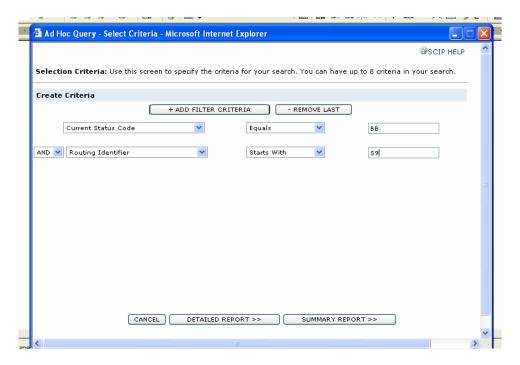
Highlight each element in the left hand "Available Fields" box that you wish to appear on the report, and click the "arrow" to migrate it to the right hand "Selected Fields" box (Figure 7). In the "Selected Fields" Box, use the Up and Down arrows to reorder elements if desired. Then click "Continue" for the "filter" prompt.

Figure 7



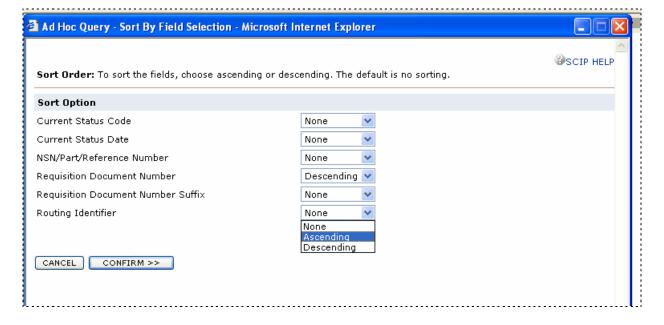
Enter the data elements that you wish to filter. Select an Operator such as "AND" (Figure 8). Then enter specific selection criteria and click the "Detailed Report" (or the "Summary Report") button.

Figure 8



For the "Detailed Report", a "sort" screen is then provided, to allow you to sort your records by data element (Figure 9). After selecting a "sort" option (or allowing for an unsorted report), "confirm" your query.

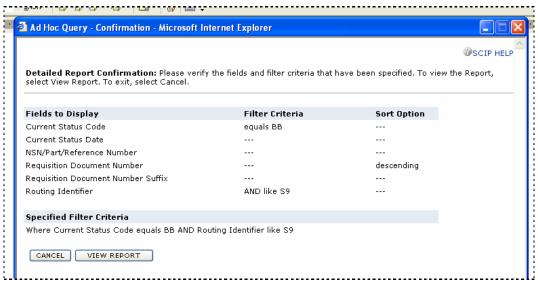
Figure 9



The query confirmation screen will display the filter criteria and the sort options. An "English Language" re-statement of the extract criteria appears (Figure 10).

Select "View Report". The report will provide the elements selected by the user, for those records meeting the selection criteria. The report can be converted to a Microsoft Excel spreadsheet format and exported for further manipulation.

Figure 10



Additional guidance for preparing Ad Hoc queries can be found by clicking on the SCIP HELP button in the upper right corner of any of the Ad Hoc query screens.

Input Forms Tab

To submit requisitions, other Military Standard Requisition and Issue Procedures (MILSTRIP) transactions, and Supply Discrepancy Reports (SDRs) in addition to Freight Forwarder inputs, select the **Input Forms** Tab (Figure 11).

Select a transaction from the Main Input Menu on the left and either double click on it or click on "View" at the bottom of the menu.

On-screen prompts, suggested data entries, drop down menus and minimal validation is available for each input screen. Some requisition fields are completed automatically by the SCIP.

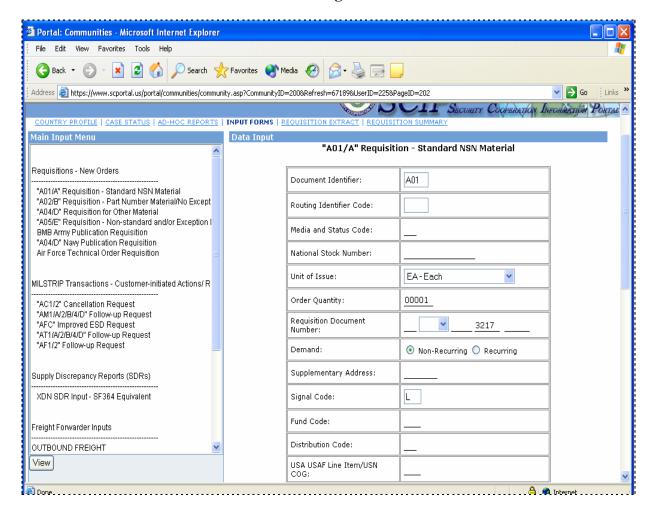


Figure 11

Authorized users can attach documents to SDRs and view those SDR Attachments. Only users with the ability to create SDR inputs are permitted to attach a file to an SDR. Only users with the ability to query SDRs are allowed to query and view SDR attachments (Figure 12).

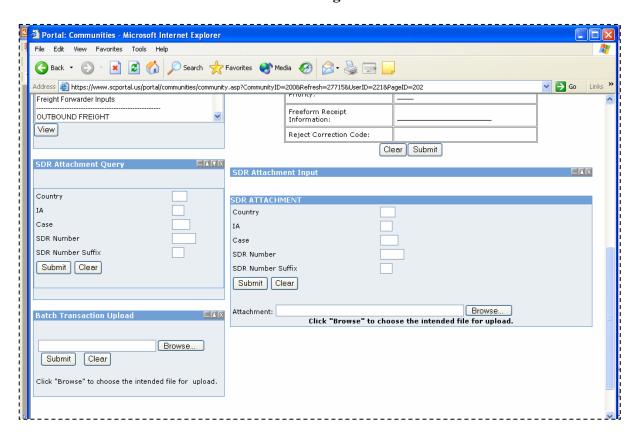


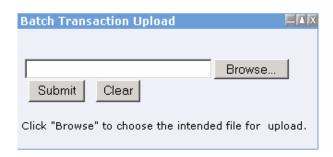
Figure 12

Batch Transaction Upload (to enter groups of transactions)

Authorized users can select **Batch Transaction Upload** to bring up the prompt below (Figure 13). Click on "Browse" to find the file of transactions you wish to upload. This file must be created in 80 column MILSTRIP format. The batch transactions are forwarded to the military departmental (MILDEP) case execution legacy systems.

Each transaction within the file is examined to determine if it is 80 characters in length and the Document Identifier is validated against a list of allowable input transactions. In addition, the Country Code is checked to determine that the user, who submits these transactions, does indeed have permission to create transactions for that given country.

Figure 13



Requisition Extract Tab

In the near future, but not currently, authorized users will be able to select the Requisition Extract Tab to obtain <u>all</u> requisitions associated with a case, regardless of the current logistics or financial posture of those requisitions (Figure 14). On the screen, you will enter the Country Code (two positions), U.S. Department of Defense Implementing Agency Code (one position), and the Case (three position FMS Case Designator) and submit your request.

When you log onto the portal the following day, you will receive a notification on the screen that your extract is available, and you may then "retrieve" your data, based upon your request from the previous day. The extract file name on the downloaded file will be your USERID, followed by the two position Country Code, followed by the one position Implementing Agency Code, followed by the three position Case Designator Code, followed by .TXT.

You will be able to transfer your file from the portal using normal file download capabilities. We do have some restrictions, in addition to any password restrictions you may already have on your account: You can only input one ALL Requisition extract request into the SCIP in any one 24-hour period. There will be NO attempt to "push" completed files to you. You must "pull" the extract to your machine, after successful logon to the SCIP. Only you can retrieve your extract, as your USERID is embedded in the file name.

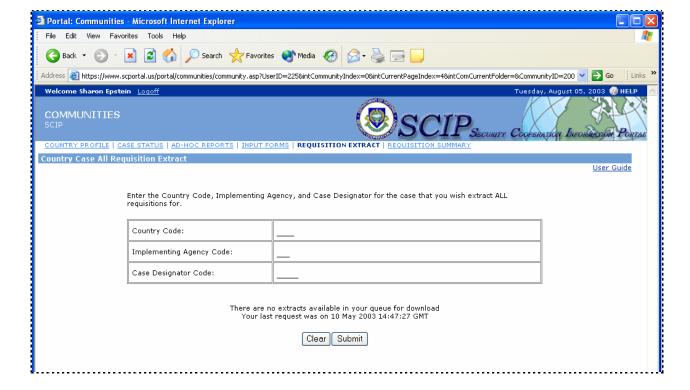


Figure 14

Requisition Summary Tab

Select the **Requisition Summary** Tab to generate a report (Figure 15), which subtotals requisition category information by Implementing Agency or International Customer Service, and totals it by Country. Requisition data is grouped by Unshipped, Shipped/Unbilled, Shipped/Partial Billed, Shipped/Expended, and Cancelled group code categories.

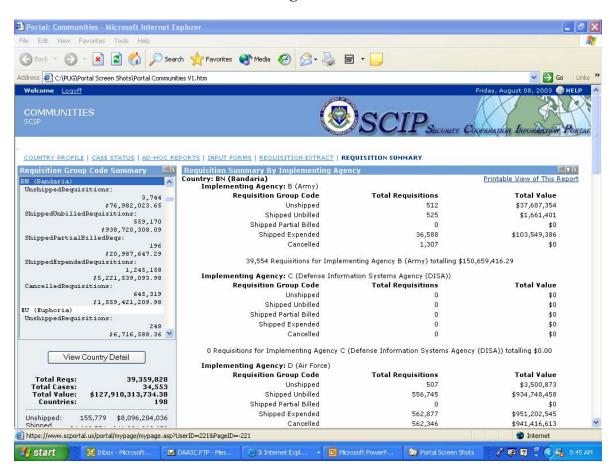


Figure 15